



# Technology & Accessibility Support

## AVAILABLE CANVAS SUPPORT

Feel free to contact the ITS Support Desk, 406-683-7777, during normal business hours. You can also reach out directly to Canvas support, even after normal business hours. Click on **Help** in the Canvas **Global Navigation bar**, where you can find a variety of ways to reach support:

1. Students can complete the Passport to Canvas training.
2. Faculty and students can search the Canvas guides.
3. Faculty and students can chat with Canvas support personnel.
4. Faculty and students can call the Canvas Support Hotline (1-855-245-2193).
5. Faculty and students can complete a trouble ticket that will be forwarded to UMW staff as needed.

**W** Help

**Passport to Canvas for Students** ①  
Self-enroll in this course and learn how to use Canvas for your UMW Courses.

**OTHER RESOURCES**

- Search the Canvas Guides** ②  
Find answers to common questions
- Chat with Canvas Support (Student)** ③  
Live Chat with Canvas Support!
- Chat with Canvas Support (Faculty)** ③  
Live Chat with Canvas Support!
- Canvas Support Hotline** ④  
+1 (855) 245-2193
- Report a Problem** ⑤  
If Canvas misbehaves, Tell us about it

*Training Services Portal*

## Problems Logging into Canvas

If you can log into your UMW email account, you should be able to log into Canvas. If you can log into your email but are unable to log into Canvas, please contact eLearning at [elarning@umwestern.edu](mailto:elarning@umwestern.edu).